

01 MAR 2017

DESPATCH

Himachal Pradesh Horticulture Development Society  
HP Horticulture Development Project,  
Dyerton Bizhub Talland Bye-pass, Shimla - 171 001 (HP)

No. HPHDP/PPT-16/ESMF-2015-16 Dated: Shimla-the 2<sup>nd</sup> February, 2017



NOTIFICATION - 1306

In pursuance of safeguard arrangements in the Project Implementation Plan (PIP) of World Bank Funded HP Horticulture Development Project for implementing the provisions under **Grievance Redressal Mechanism (GRM)** the following designated Officers at various levels shall be responsible for the addressal of the grievances pertaining to various components & sub-components of the Project. The stipulated time for addressal of same shall be as under:

Sr. No.	Activity unit	Grievance Redressal Officer	Time Period	Appellate Authority	Time Period
<b>Component A : Horticulture Production and Diversification</b>					
1.	<b>A-1 Enhance availability and adoption of elite plant materials and horticulture technology transfers</b>				
i.	PCU	Team Leader (Horticulture)	30 Days	PD, HPHDP	30 Days
ii.	SPV	MD, Himachal Pradesh Nurseries-cum-Demonstration Orchards Development & Management Society	30 Days	PD, HPHDP	30 Days
iii.	PIU Horticulture	Nodal Officer-cum-Deputy Director, Directorate of Horticulture	30 Days	Director, Horticulture	30 Days
iv.	DIU Horticulture	Deputy Director of each District	30 Days	Deputy Commissioner	30 Days
3.	<b>Component A.2: Promoting Climate Resilient Technologies and Adoption</b>				
	DIU- Horticulture	Deputy Director of each District	30 Days	Deputy Commissioner	30 Days
4.	<b>Component A-3: Facilitation of Access to Financial Services and Building Financial Capability</b>				
	PIU- Horticulture	Deputy Director of District	30 Days	Director, Horticulture	30 Days
5.	<b>Component-B.1: Product Aggregation and Sale through Producer Associations</b>				
✓	PIU- Horticulture	Deputy Director of each District	30 Days	Director, Horticulture	30 Days
6.	<b>Component- B.2 :Supply chain infrastructure support and piloting Negotiable Warehouse Receipts</b>				
	PIU-HPMC	DGM/Regional Manager/ Branch Manager of the HPMC Unit	30 Days	Managing Director, HPMC	30 Days
7.	<b>Component B-3: Agri-Business Promotion Facility</b>				
	PCU	Agribusiness Expert/Service Provider	30 Days	PD, HPHDP	30 Days
8.	<b>Component-C.1 Up gradation and modernisation of agricultural wholesale markets</b>				
	PIU- HPSAMB	Secretary/ market Supervisor, APMC	Days	Managing Director, HPSAMB	30 Days
10.	<b>Component C.2 Setting up Economic and Market Information and Intelligence(EMI) cell</b>				
	PIU-HPSAMB	Assistant Secretary/Auction Supervisor in the office of APMC	30 Days	Secretary, APMC	30 Days

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Sr. No.	Activity	Grievance Redressal Officer	Time Period	Appellate Authority	Time Period
11.	<b>Component D-1: Project Management (PCU,SPV)</b>				
	Project Co-ordination Unit (PCU)	Team Leader	30 Days	Project Director, PCU	30 Days
12.	<b>Component-D-1 Project Implementation Units( PIU)</b>				
i.	Project Implementation unit (PIU - Horticulture)	Nodal Officer, PIU - Horticulture	30 Days	Director Horticulture	30 Days
ii.	Project Implementation unit (PIU -HPMC)	Nodal Officer, PIU - HPMC	30 Days	Managing Director, HPMC	30 Days
iii.	Project Implementation unit (PIU -HPSAMB)	Nodal Officer, PIU - HPSAMB	30 Days	Managing Director- HPSAMB	30 Days
iv.	Project Implementation unit (PIU -UHF-Nauni)	Nodal Officer, PIU - UHF Nauni	30 Days	Vice Chancellor, UHF- Nauni Solan	30 Days
13.	<b>Component-D-2 Setting up of ICT, Mobile and Cloud based "Integrated Horticulture Sector Management and Monitoring System (IHSMS)"</b>				
	PCU	ICT Specialist in PCU	30 Days	Project Director, HPHDP	30 Days
14.	<b>D-3 Procurement arrangement</b>				
	Project Co-ordination Unit (PCU)	Procurement Officer in PCU	30 Days	Project Director, HPHDP	30 Days
15.	<b>D-4 Financial arrangement</b>				
	Project Co-ordination Unit (PCU)	Chief Financial Controller in PCU	30 Days	Project Director, HPHDP	30 Days

	Project Implementation unit (PIU - Horticulture)	Nodal Officer, PIU - Horticulture	30 Days	Director - Horticulture	30 Days
	Project Implementation unit (PIU -HPMC)	Nodal Officer, PIU - HPMC	30 Days	Managing Director, HPMC	30 Days
	Project Implementation unit (PIU -HPSAMB)	Nodal Officer, PIU - HPSAMB	30 Days	Managing Director- HPSAMB	30 Days
	Project Implementation unit (PIU -UHF-Nauni)	Nodal Officer, PIU - UHF Nauni	30 Days	Vice Chancellor, UHF- Nauni Solan	30 Days

**Principal Secretary Horticulture, HP Government,  
-Cum- Project Director, HPHDP  
Talland, Bye Pass, Shimla H.P.**

Copy Forwarded for information and necessary action:

1.	All the <i>Grievance Redressal Officers</i> for the compliance.				
2.	All the Deputy Commissioners for information.				
3.	Managing Director, HPMC for information.				
4.	Director Horticulture for information.				
5.	Managing Director, HPSAMB for information.				
6.	Vice Chancellor, UHF Nauni Solan H.P. for information.				
	Project Co-ordination Unit (PCU)	Chief Financial Controller in PCU	30 Days	Project Director, HPHDP	30 Days

**Principal Secretary Horticulture, HP Government,  
-Cum- Project Director, HPHDP  
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